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1. EDUCATION

2015-today	Ph.D.c in Health Services Management and Evaluation, Department of Nursing, National and Kapodistrian University of Athens
2011-2012	Pedagogical and Teaching Proficiency Certificate, School of Pedagogical and Technological Education, Annual Training Program for Teachers
2008-2010	Master's degree in Health Services Management, National and Kapodistrian University of Athens
2010-2014	Bachelor's degree in Economics (Specialization: Financial economics), Athens University of Economics and Business (AUEB)
2000-2005	Bachelor's degree in Management Science and Technology, (Specialization: Economics and Management Computers Engineer), Athens University of Economics and Business (AUEB)

2. LANGUAGES

English	Cambridge Proficiency in English (C.P.E.) Excellent command of both written and spoken English
French	Diplôme d' Études à la langue Française (D.A.L.F.) Excellent command of both written and spoken French

3. DIGITAL COMPETENCE AND ICT SKILLS

Information processing, Communication, Problem Solving: Proficient user

Content creation, Safety: Basic user

Excellent command of:

- WINDOWS, INTERNET, MS-OFFICE, MS-ACCESS, MS-PROJECT, MS-VISIO
- DREAMWEAVER, MS-FRONT PAGE,
- HTML, JAVA, SQL,
- UML Modeling, SAP R/3, ERP
- SPSS, SAS, STATA

4. EMPLOYMENT

a) Current employment

2013 – Today Research Associate, Center for Health Services Management and Evaluation, Department of Nursing, National and Kapodistrian University of Athens

b) Previous employment

- 2009 – 2015 Teaching Assistant in the fields of Research Methodology – Introduction to SPSS, Health Economics, Operational Research and Project Management. Inter-University Postgraduate Programme in Health Services Management-Health Informatics, Department of Nursing, National and Kapodistrian University of Athens
- 2005 – 2008 Clerical Officer (checking and clearing hospital fees and pharmaceutical costs, payment of cash warrants, management of bank transactions and disposals etc), Economic and Administrative Services, Social Security Fund for Civil Servants (OPAD)
- 2004 – 2005 Internship (Development of a Business Plan on the "HR Recruitment on a part-time basis"), Economic and Administrative Services, Social Security Fund for Civil Servants (OPAD)

5. PUBLICATIONS

a) Articles in International Peer Reviewed Journals

- 2017 Siati G., Monokrousou M., Siskou O., **Konstantakopoulou O.**, Galanis P., Kaitelidou D., Theodorou M. (2017). Living With Chronic Diseases In Greece: Investigating Health Services Utilization Patterns And Economic Consequences. *Value in Health* 20(9), A671, October 2017.
- 2017 Kaitelidou D., Baret C., **Konstantakopoulou O.**, Zafiropoulou M., Theodorou M., Siskou O., Kalafati M., Chatzopoulou M., Karra V., Delloro G., Patiraki E., Lemonidou C., Sourtzi P. (2017). Competencies Of Formal Carers Regarding Basic Clinical And Soft Skills In The Provision Of Outpatient Services And Patients' Perspective: The Two Sides Of The Same Coin. *Value in Health* 20(9), A692, October 2017.
- 2017 Konsta N., **Konstantakopoulou O.**, Siskou O., Galanis P., Kaitelidou D. (2017). Cross Border Reproductive Care: Profile and Incentives of Women Travelling to Greece for IVF Treatment. *Value in Health* 20(9), A523, October 2017.
- 2017 Kaitelidou D., **Konstantakopoulou O.**, Siskou O., Tsioni E., Galanis P., Charalambous G., Theodorou M., Sourtzi P., Lemonidou C. (2017). Quality of Life of Asthma Patients In Greece: What Can We Do to Improve It?. *Value in Health* 20(9), A648, October 2017.
- 2016 Kaitelidou D., Katostaras Th., **Konstantakopoulou O.**, Siskou O., Tsioni E., Gaga M., Galanis P., Theodorou M., Charalambous G., Lemonidou C. (2016). Evaluation of adherence to management guidelines of asthmatic patients in Greece and measures to implement to achieve asthma control. *Value in Health*, 19(7), A615.

- 2016 Siskou O., Kaitelidou D., Delimpasi S., Katodritou I., Megalakaki A., Pouli A., Repousis P., Terpos E., Kalogeropoulou M., Florini S., **Konstantakopoulou O.**, Goranitis I., Liaropoulos L., Dimopoulos M. (2016). The management and costs of multiple myeloma in Greece: mapping the local treatment pathway and associated resource use. *Value in Health*, 19(7), A609.
- 2016 Kyriklidis K., Kaitelidou D., Angelopoulos G., Samoutis A., **Konstantakopoulou O.**, Siskou O. (2016). The impact of cost sharing arrangements in the use of health care services during the economic crisis in Greece and the attitudes of citizens. *Value in Health*, 19(7), A461.
- 2016 Chari, F., Jelastopulu, E., Kaitelidou, D., **Konstantakopoulou, O.**, Galanis, P., Charalambous, G. (2016). Patient Satisfaction in Public and Private Hospitals in Cyprus. *Scandinavian Journal of Caring Sciences* 9(3):781-791.
- 2016 Kaitelidou, D., Kalogeropoulou, M., Katostaras, T., **Konstantakopoulou, O.**, Minogiannis, P., Skitsou, A., Siskou, O., Charalambous, G., Ardavanis, A., Liaropoulos, L. (2016). Living with breast cancer: Patients' journey within the Greek National Health System. *Forum of Clinical Oncology*, 6(4), 1-6.
- 2015 Siskou, O., Stokou, H., Theodorou, M., Kaitelidou, D., Galanis, P., Tsavalias, K., **Konstantakopoulou, O.**, Charalambous, G., & Liaropoulos, L. L. (2015). Evaluating Cost Sharing Measures in Public Primary Units in Greece: Cost Sharing Measures in Primary Care. *International Journal of Reliable and Quality E-Healthcare (IJRQEH)*, 4(4), 52-62.
- 2015 Polyzou, P., Kaitelidou, D., Galanis, P., Siskou, O., Kalogeropoulou, M., & **Konstantakopoulou, O.** (2015). Investigating The Accessibility Of Uninsured Population To Health Services In Greece. *Value in Health*, 18(7), A526-A527.

b) Articles in National Peer Reviewed Journals (in Greek)

- 2016 Chari, F., Jelastopulu, E., Kaitelidou, D., **Konstantakopoulou, O.**, Galanis, P., Charalambous, G. (2016). Pilot study on the reliability of an inpatient satisfaction questionnaire in public and private hospitals in Cyprus. *Nursing Care & Research/Nosileia kai Ereuna*, (43).

c) Proceedings of International Conferences

- 2017 Siati G., Monokrousou M., Siskou O., **Konstantakopoulou O.**, Galanis P., Kaitelidou D., Theodorou M. (2017). Living With Chronic Diseases In

- Greece: Investigating Health Services Utilization Patterns And Economic Consequences. *Value in Health* 20(9), A671, October 2017.
- 2017 Kaitelidou D., Baret C., **Konstantakopoulou O.**, Zafiropoulou M., Theodorou M., Siskou O., Kalafati M., Chatzopoulou M., Karra V., Delloro G., Patiraki E., Lemonidou C., Sourtzi P. (2017). Competencies Of Formal Carers Regarding Basic Clinical And Soft Skills In The Provision Of Outpatient Services And Patients' Perspective: The Two Sides Of The Same Coin. *Value in Health* 20(9), A692, October 2017.
- 2017 Konsta N., **Konstantakopoulou O.**, Siskou O., Galanis P., Kaitelidou D. (2017). Cross Border Reproductive Care: Profile and Incentives of Women Travelling to Greece for IVF Treatment. *Value in Health* 20(9), A523, October 2017.
- 2017 Kaitelidou D., **Konstantakopoulou O.**, Siskou O., Tsioni E., Galanis P., Charalambous G., Theodorou M., Sourtzi P., Lemonidou C. (2017). Quality of Life of Asthma Patients In Greece: What Can We Do to Improve It?. *Value in Health* 20(9), A648, October 2017.
- 2016 Kaitelidou D., Katostaras Th., **Konstantakopoulou O.**, Siskou O., Tsioni E., Gaga M., Galanis P., Theodorou M., Charalambous G., Lemonidou C. (2016). Evaluation of adherence to management guidelines of asthmatic patients in Greece and measures to implement to achieve asthma control. ISPOR 19th Annual European Congress. 29 October-2 November 2016, Austria Center Vienna, Vienna, Austria.
- 2016 Siskou O., Kaitelidou D., Delimpasi S., Katodritou I., Megalakaki A., Pouli A., Repousis P., Terpos E., Kalogeropoulou M., Florini S., **Konstantakopoulou O.**, Goranitis I., Liaropoulos L., Dimopoulos M. (2016). The management and costs of multiple myeloma in Greece: mapping the local treatment pathway and associated resource use. ISPOR 19th Annual European Congress. 29 October-2 November 2016, Austria Center Vienna, Vienna, Austria.
- 2016 Kyriklidis K., Kaitelidou D., Angelopoulos G., Samoutis A., **Konstantakopoulou O.**, Siskou O. (2016). The impact of cost sharing arrangements in the use of health care services during the economic crisis in Greece and the attitudes of citizens. ISPOR 19th Annual European Congress. 29 October-2 November 2016, Austria Center Vienna, Vienna, Austria.
- 2015 Polyzou, P., Kaitelidou, D., Galanis, P., Siskou, O., Kalogeropoulou, M., & **Konstantakopoulou, O.** (2015). Investigating The Accessibility Of Uninsured Population To Health Services In Greece. ISPOR 18th Annual European Congress. 7-11 November 2015, MiCo - Milano Congressi, Milan, Italy.
- 2015 Kaitelidou D., Galanis P., Siskou O., Theodorou M., Kalogeropoulou M., **Konstantakopoulou O.**, Zafeiropoulou M., Liaropoulos L. (2015). Out of pocket payments for health care services: financial burden and barrier to access for migrants living in Greece. 2nd International

- Conference on Education, Social Sciences and Humanities. 8th, 9th and 10th of June, 2015- Istanbul, Turkey.
- 2015 Kaitelidou D., Lemonidou Ch., Galanis P., Sourtzi P., Siskou O., Kalogeropoulou M., **Konstantakopoulou O.**, Charalambous G. (2015). Living conditions and factors affecting the use of health care services: a study among migrants from European (non EU), Asian and African countries in Greece. 2nd International Conference on Education, Social Sciences and Humanities. 8th, 9th and 10th of June, 2015- Istanbul, Turkey.

d) Proceedings of National Conferences

- 2017 Ε. Ευαγγελίδου, **Ο. Κωνσταντακοπούλου**, Π. Γαλάνης, Χ. Λεμονίδου, Ι. Ελευσινιώτης (2017). Τροποποιήσεις επιδημιολογικών και ιολογικών δεδομένων ασθενών με χρόνια ηπατίτιδα C (ΧΗC). 15^ο Πανελλήνιο Ηπατολογικό Συνέδριο. 25-27 Μαΐου 2017, Larissa, Greece.
- 2017 Ι. Ελευσινιώτης, Ε. Ευαγγελίδου, **Ο. Κωνσταντακοπούλου**, Π. Γαλάνης, Γ. Μπάρλα, Α.Τασοβασίλη, Ι. Σταθοπούλου, Κ. Ταμπουρατζή, Χ. Μαυρογιάννης (2017). Αποτελεσματικότητα σχημάτων συνδυασμού ιντερφερόνης (PEG-IFN)-ριμπαβιρίνης (RIBA) σε ασθενείς με χρόνια ηπατίτιδα C (ΧΗC). 15^ο Πανελλήνιο Ηπατολογικό Συνέδριο. 25-27 Μαΐου 2017, Larissa, Greece.
- 2017 Καϊτελίδου Δάφνη, Λεμονίδου Χρυσούλα, Πατηράκη Ελισάβετ, Καλαφάτη Μαρία, Σίσκου Όλγα, Χατζοπούλου Μαρία, Καρρά Βασιλική, **Κωνσταντακοπούλου Ολυμπία**, Σουρτζή Παναγιώτα (2017). Διερεύνηση των αναγκών εκπαίδευσης και κατάρτισης των τυπικών και άτυπων φροντιστών στην Ελλάδα. 44th Hellenic Nurses Association Conference. 10 May-13 May 2017, Naxos, Greece.
- 2017 Ε. Ευαγγελίδου, **Ο. Κωνσταντακοπούλου**, Π. Γαλάνης, Χ. Λεμονίδου, Ι. Ελευσινιώτης (2017). Επιδημιολογικά, ιολογικά και κλινικά χαρακτηριστικά ασθενών με χρόνια ηπατίτιδα c (ΧΗC). 43^ο Ετήσιο Πανελλήνιο Ιατρικό Συνέδριο. 10 May-13 May 2017, Athens, Greece.
- 2017 Καϊτελίδου Δάφνη, **Κωνσταντακοπούλου Ολυμπία**, Καλαφάτη Μαρία, Καρρά Βασιλική, Λεμονίδου Χρυσούλα, Πατηράκη Ελισάβετ, Σίσκου Όλγα, Χατζοπούλου Μαρία, Σουρτζή Παναγιώτα (2017). Οι ανάγκες εκπαίδευσης τυπικών και άτυπων φροντιστών ηλικιωμένων ασθενών και ασθενών με χρόνιες παθήσεις αναφορικά με τις βασικές δεξιότητες φροντίδας. 7th Annual National Conference of Public Health Forum & Social Medicine “Social Inequalities and Public Health”. 3 November-5 November 2017, Patras, Greece.
- 2016 Passa G., **Konstantakopoulou O.**, Kriari A., Kaitelidou D. Investigating factors that hinder or facilitate access to health services. 6th Annual National Conference of Public Health Forum & Social Medicine “Social

6. PARTICIPATION IN INTERNATIONAL AND NATIONAL PROJECTS

a) Projects funded by European/International Sources

- 2016-2017 “Support to the Ministry of Health of Greece in developing the tools for conducting periodic user satisfaction surveys in public health care facilities” – World Health Organization.
- 2015 - 2017 “I CARE” (Erasmus+, KA2-Cooperation for Innovation and the Exchange of Good Practices Strategic Partnerships for higher education). Co-funded by the Erasmus+ Programme of the European Union. (Total budget of the project: €248,204.00)

b) Projects funded by National Sources

- 2016-2017 Μελέτη για την εκτίμηση των οικονομικών συνεπειών για τον ΕΟΠΥΥ από την αποζημίωση του Architect HCV Ag. Funded by ABBOT HELLAS (Field and Desk Researcher, Statistician).
- 2016-2017 Introduction of Ixazomib for treating Multiple Myeloma Patients in Greece: Investigating Budget Impact on National Organization for Health Care Services Provision (ΕΟΠΥΥ). Funded by TAKEDA HELLAS (Field and Desk Researcher, Statistician).
- 2016-2017 The management and costs of Hodgkin lymphoma in Greece: investigating physicians value perception of innovation and mapping the local treatment pathway. Funded by TAKEDA HELLAS (Field and Desk Researcher, Statistician).
- 2015 – 2016 The management and costs of multiple myeloma in Greece: mapping the local treatment pathway and associated resource use. Funded by NOVARTIS HELLAS (Field and Desk Researcher, Statistician).
- 2014 – 2015 Implementation and evaluation of administrative interventions in a Greek public hospital in order to improve the outpatient disease management of patients with acute asthma attacks. Funded by NOVARTIS HELLAS (Field and Desk Researcher, Statistician).
- 2013 – 2014 Mapping out the patient’s journey using critical pathways: the case of cancer and thalassemia patients in Greek public hospitals. Funded by NOVARTIS HELLAS (Field and Desk Researcher, Statistician).

I, the undersigned, hereby declare that the above is authentic and genuine.

